



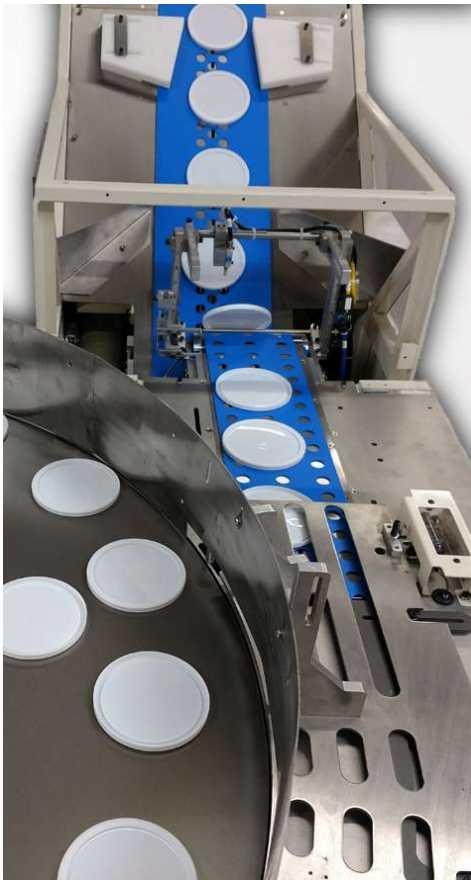
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## Count on Us.

### CONTACT US

CBW Automation  
3939 Automation Way  
Fort Collins, CO  
80525

P: 970-229-9500  
F: 970-229-9600  
sales@cbwautomation.com  
www.cbwautomation.com



At CBW Automation, we have always prided ourselves on our customer service. Ever since Dave Carson drove from plant to plant in the early 1970s, we have made customer satisfaction our main priority. As proud as we are about our attentiveness to our customers' needs, we do not want to sit still when there can always be improvements.

It is with this philosophy of constant improvement that we proudly announce our renewed emphasis on responding to customer needs. Our customer and technical support is no longer limited to business hours. Our new call center will help you talk to someone at CBW Automation, regardless of the day and time. Call our main line at 970-229-9500 and dial 8 at the prompt. A real person will help you find the right CBW help for your needs.

Your systems run 24 hours a day, 7 days a week; you shouldn't have to wait until the next business day to get help retrieving and processing your product. We have expanded our normal support hours to include dedicated support staff who are available on evenings and weekends to assist in any technical and service related issues that may arise, regardless of the day or time.

Finally, we have further standardized and documented our installation procedure to expedite the installation of our robots. If you require our machinery to be bolted to the floor, we will bring an impact drill to the installation. If your crane is required for installation, we will let you know the day and time so that your production schedule is not interrupted.

This does not end our initiative of constantly improving our customer relations. In the coming months and years we plan on implementing further customer support related improvements. At CBW Automation, we confidently stand by our automation solutions so that you can concentrate on innovating your products and processes.